

**LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034**

**B.Com., B.A., B.Sc. DEGREE EXAMINATION-COMMERCE & CORP. SEC. & ECO. & COMP. SCI.**



THIRD SEMESTER – NOVEMBER 2015

**BU 3202 - INDUSTRIAL RELATIONS**

Date : 12/11/2015  
Time : 09:00-12:00

Dept. No.

Max. : 100 Marks

**PART - A**

**Answer ALL the questions:**

**(10x2=20 marks)**

1. Give the meaning of Industrial Relations.
2. Define INTUC.
3. What is works committee?
4. What is adjudication?
5. What is collective bargaining?
6. Define voluntary arbitration.
7. What is mediation?
8. What do you mean by grievance?
9. Mention any 4 recognised Indian trade unions.
10. Who is a white collared worker?

**PART - B**

**Answer any FOUR questions:**

**(4 x 10=40 marks)**

11. Explain the salient features of Industrial relations.
12. State the objectives of collective bargaining in organisations.
13. Illustrate the various types of strikes prevailing in today's corporate world.
14. Explain the modes of resolving conflicts in organisations.
15. What is code of discipline in Industrial relations?
16. Explain the causes of grievances.
17. What is workers participation in management? Explain its significance in organisations.

**PART - C**

**Answer any TWO questions:**

**(2x20=40 marks)**

18. Briefly explain the factors affecting industrial relations.
19. Why do employees in organisations join trade unions? And what are functions of trade unions?
20. Explain the ways in which organisations can prevent strikes & maintain harmony.
21. What are the prerequisites of successful collective bargaining?

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